

Consumer Protection Act, 2008

ACT NO.	68 of 2008
CATEGORY	Consumer & Commercial
SHORT NAME	CPA

Summary

Codifies consumer rights, cooling-off, product liability, unfair business practices and the National Consumer Tribunal.

Full text of the Act

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and industry: Consumer protection, fair tradeTrade and industry: CooperativesTrade and industry: Departmental
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and industry: International tradeTrade and industry: Patents, designs and copyrightTrade and industry: Regulated
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Start Date

End Date

Consumer Protection Act 68 of 2008

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612.3 KB

68 of 2008

The Consumer Protection Act 68 of 2008 aims:

to promote a fair, accessible and sustainable marketplace for consumer products and services and for that purpose to establish national norms and standards relating to consumer protection,

to provide for improved standards of consumer information,

to prohibit certain unfair marketing and business practices,

to promote responsible consumer behaviour,

to promote a consistent legislative and enforcement framework relating to consumer transactions and agreements,

to establish the National Consumer Commission,

to repeal

sections 2 to 13 and sections 16 to 17 of the Merchandise Marks Act, 1941 (Act No. 17 of 1941),

the Business Names Act, 1960 (Act No. 27 of 1960),

the Price Control Act, 1964 (Act No. 25 of 1964),

the Sales and Service Matters Act, 1964 (Act No. 25 of 1964),

the Trade Practices Act, 1976 (Act No. 76 of 1976),

the Consumer Affairs (Unfair Business Practices) Act, 1988 (Act No. 71 of 1988), and

to make consequential amendments to various other Acts; and

to provide for related incidental matters.

Amends

National Credit Act 34 of 2005

Electronic Communications and Transactions Act 25 of 2002

Lotteries Act 57 of 1997

Commencement

31 March 2011 (Gazette 33581 of 23 September 2010)

Amendments

The Southern African Legal Information Institute provides a complete amended Act at https://www.saflii.org/za/legis/consol_act/cpa2008246/ [Updated to 13 March 2015]

Amended by National Credit Amendment Act 19 of 2014

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